



**First Fidelity
Bank**

The finest traditions of community banking

www.bankffb.com

As part of First Fidelity Bank's effort to comply with guidance from the CDC and federal and state governments related to COVID-19, **effective Monday, March 23, 2020, First Fidelity Bank will implement restricted access to lobbies until further notice. All drive-thrus will remain open during normal business hours and our ATM's are available 24/7.** For access to your safe deposit box or for general banking questions please call your branch location at one of the numbers below. You may also contact us at 256-845-1077 or toll free at 1-877-845-9601 for general questions or to connect to one of our banking staff.

- **Fort Payne Office: 256-845-1077**
- **Rainsville Office (256) 638-6342**
- **Ider Office (256) 657-6255**

To make an appointment or to speak with someone about your Loan Account, Deposit Account or Customer Service matters concerning Online/Mobile Banking, Debit Cards, Wires, or your Checking Account please call the appropriate extension listed below:

- **Deposits: (256) 845-1077 Ext. 113**
- **Loans: (256) 845-1077 Ext. 106 or 110**
- **Customer Service: (256) 845-1077 Ext. 107 or 117**

Our highest priority continues to be the health and safety of our staff, our customers, and the well-being of the communities we serve. We are dedicating significant resources to help mitigate any potential adverse impacts from the coronavirus and will continue working hard to provide the community banking services that you expect. Any updates related to this matter will be made available on our website as well as the front doors of our branches.

Please continue to make use of our online banking platform and/or the mobile app for your banking needs. This will allow you to check balances, pay bills, transfer funds, deposit checks through the First Fidelity Bank app.

If you have any financial concerns related to the impact of COVID-19, please contact us at one of the numbers above for assistance. We will do our very best to be accommodating and helpful in any way we can. Thank you for being a customer of First Fidelity Bank.

P.O. Box 680378 • Fort Payne, AL 35968
1400 Gault Avenue North
Fort Payne, AL 35967
Telephone: (256)845-1077
Facsimile: (256)845-1152

P.O. Box 647
960 Main Street West
Rainsville, AL 35986
Telephone: (256) 638-6342
Facsimile: (256)638-8911

P.O. Box 430
10838 Alabama Hwy. 75
Ider, AL 35981
Telephone: (256) 657-6255
Facsimile: (256) 657-6257